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## Business Approach

{Outline current business and technical landscape and purpose of discovery}

## Target Business Landscape

### Overview

### Authentication

### Authorisation – Role Management

### Functional Breakdown - Admin

### Features list

{Feature level backlog list}

### Work Management/State Management

{Approach to work management by role and movement of work across states}

### Document & Template Management

{Document Templates, upload, document storage, Document Generation, Email templates, Email Generation}

### Details Views

{reference prototype}

### Static Data

{configured lists that can be managed by the business admin}

### Search

{Search functionality}

### Reporting

### Functional Breakdown – Citizen Portal (if required}

### Features list

{Feature level backlog list}

### Work Management/State Management

{Approach to work management by role and movement of work across states}

### Document & Template Management

{Document Templates, upload, document storage, Document Generation, Email templates, Email Generation}

### Details Views

{reference prototype}

### Search

{Search functionality}

### Reporting

### Data Retention

## Technical Approach

### Overview

### DTT Platform Logical Architecture

### Presentation Services Layer

### Application Services Layer

### Data Services Layer

### Cloud computing components

### Threat Model

### Security and Privacy

### Systems Integrations

### Accessibility

{WCAG2.1}

## Project Management Approach

## Delivery Milestones and Costs

{project delivery and % for on-going support}

## Roles and Responsibilities

## Communications

## Risk, Issue and Change Management

## Assumptions and Dependencies

# Appendices

{including url to prototype}